



This booking procedure should be read prior to completing the Booking Form

- Complete, sign and return a Booking Form by post, email if scanned. Parents/ guardians to sign for children under the age of 18.
- Signing the booking form indicates acceptance of the Terms and Conditions.
- Pay a 30% deposit.
- Arrange and pay for your flights.
- Upon receipt of your Booking Form and deposit, the following will be issued:
 - a confirmed itinerary
 - an invoice highlighting the balance due and the date this is due.

Upon receipt of final payment the following travel pack will be issued:

- 4 weeks before departure:
- detailed itinerary
 - contact details local partners
 - country information
 - air tickets (or e-tickets) if purchased through Wild Times Safaris.
 - travel vouchers (if applicable).

YOUR CHECKLIST

- Deposit paid?
- Final Balance paid?
- Visas, do you require any?
- Travel- and cancellation insurance arranged?
- Luggage – are there limitations on size and weight?
- Booking Form – is it filled in, signed and returned?
- Medical – do you need vaccinations?
- Passport validity & are there blank pages?



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Bookings Procedures - Terms & Conditions

a) How to Book:

Sign and send the booking form and send a non-refundable deposit of 30% of the safari. On receipt of your deposit, we will, subject to availability, reserve your place on your selected safari. Receipt of the signed bookings form constitutes acceptance of our Terms and Conditions.

b) Final Payment:

Final payment is due to Wild Times not later than 75 days prior to departure. Those items included in the invoice are listed on the quotation.

c) Cancellation:

Should you cancel your booking this must be done in writing. Cancellations are only effective on receipt of written notification. If you cancel prior to 75 days before the departure your deposit is forfeited. If your cancellation is made after the due date for full payment of your tour fare, charges will be levied as a percentage of the tour prices as follows:

Cancellation between 60 and 45 days	15%
Cancellation between 45 and 36 days	25%
Cancellation between 35 and 20 days	50%
Cancellation between 19 days and no show	100%

Should you fail to join a tour or join it after departure or leave prior to its completion, no tour fare refund can be made. (Please note that if the reason for the cancellation falls within the terms of any holiday insurance policy which you hold, then the insurance company, subject to the terms of your insurance will normally refund any such charges to you.)

d) Refunds:

Whilst the company uses its best endeavors to ensure that all anticipated accommodation is available as planned, there shall be no claim of any nature whatsoever against the company for a refund either in whole or part, if any accommodation or excursion is unavailable, or the passenger was unable to use this service.

e) Insurance:

You must take out comprehensive insurance cover before travel for cancellation, medical expenses, personal baggage and money. You will not be accepted on a tour unless you have arranged insurance. This should be arranged at the time of payment of the deposit to cover cancellation from that time.

f) General Information:

Guests with special dietary requirements are advised to warn us well in advance of your departure.

For flight information on how to get to the starting point of your safari, contact our reservations office or your travel agent. It is not the responsibility of Wild Times Ltd., the airline, or any agents to reconfirm flights. The passenger must do this in a timely fashion.

g) Luggage:

Please keep your luggage light - soft duffel bags are preferable. **Luggage is limited to 15 kg per person** on internal flights.

h) Passports, Visas and Medical documents:

It's upon the client to ensure that passports and visas are valid for the countries listed. The company, its staff and its agents cannot be held liable for any visas etc. not held by the clients.

Clients traveling to Tanzania need proof of yellow fever vaccination – so should bring the relevant medical document.

i) Photography:

The company reserves the right without further notice to make use of any photography or film taken on safari by our staff for general purposes without payment or permission.

j) Changes to Schedules:

Although every effort is made to adhere to schedules it should be borne in mind that the Company reserves the right, and in fact is obliged, to occasionally change routes and camps on safaris as dictated by changing conditions. Such conditions may be brought about by seasonal rainfall on bush tracks, airfields and in game areas, by game migrations from one region to another or reservation problems, etc.

k) Airline Clause:

The airlines concerned are not to be held liable for any act, omission or event during the time the passengers are not on board their planes or conveyance. The passengers' tickets in use by the airline or by other carriers concerned when issued, shall constitute a sole contract between the airlines and the purchaser of these tickets and / or passengers. Please note that the company subcontracts the flying services to independent charter operations, and they are responsible for the flying. We cannot be held liable for any delays due to airlines not running to schedule etc.

l) Prices:

Prices on our website are stated in USD or local currency. Euro prices will be based on the exchange rate at time of booking.

We will do our utmost to keep to the price published/offered. Should airlines, exchange rates, etc, force increases on us, we reserve the right to surcharge without notice, up to maximum of 10% of the fare.

m) Guide Substitution:

If one of our guides is unable to take a safari due to illness or other reasons, we reserve the right to substitute with another guide.

n) Fitness:

The client acknowledges that the safari can sometimes be demanding and it is her/his responsibility to ensure that she/he is sufficiently fit and able to embark on the tour.

o) Authority of the Safari Leader:

Clients will accept the authority and decisions of the safari leader/camp manager appointed by the Company. Clients will be required to sign a Conditions and Waiver form by the Company prior to their safari departure.

Disclaimer

This agreement is made subject to and shall be governed and construed according to the laws of the country in which the safari took place.

We believe brochure and web site tariffs are correct at the time of printing. We cannot be held responsible for any changes or inaccuracies that may occur after publishing. Neither Wild Times Limited, nor any person acting for, through or on behalf of the company shall be liable for any loss or damage whatsoever and without restricting the generality of the foregoing shall particularly not be responsible for loss or damage arising from any errors or omission contained in the brochure or other literature, late or non-confirmation or acceptance of bookings, loss or damage caused by delays, sickness, injury or death whether occasioned by negligence or not. In addition, the company shall have the right at any time at its discretion to cancel any tour or the remainder thereof or make any alteration in route, accommodation, price or other detail and in the event of any tour being rendered impossible, illegal, or inadvisable by the weather, avalanches, strike, war, government or interference or any other causes whatsoever. The extra expense incurred as a result thereof shall be the responsibility of the passenger. The company may, at its discretion and without liability or cost to itself, at any time cancel or terminate the passenger's booking and in particular without limiting the generality of the foregoing, it shall be entitled to do so in the event of the illness or the illegal or incompatible behavior of the passenger, who shall in such circumstances not be entitled to any refund

The person making the booking will, by the making of such booking, warrant that he or she has authority to enter into a contract on behalf of the other person included in such a booking and in the event of the failure of any or all of the other persons so included to make payment the person making the booking shall by his / her signature thereof assume personal liability for the total price of all bookings made by him / her.

Please be aware that these safaris may take you into close contact with wild animals. Attacks by wild animals are rare, but no safari into the African Wilderness can guarantee that this will not

occur. Neither the company, nor its employees, nor its agents can be held responsible for any injury or incident on the safari.